TERMS & CONDITIONS

INSPIRED HAIR

BOOKING PROCEDURES

Upon confirming your booking with me, a booking fee is required to secure your appointment. By confirming your booking you agree to the following terms and conditions as below.

BOOKING FEE

$150 deposit is required immediately to secure your booking, the balance is due 7 days before the booking date or as cash on the day. On receipt of the booking fee you will receive a confirmation email securing your booking.

ADDITIONAL CHARGES

Any no-shows will still be charged for. Hotel or valet parking will be charged to your room or parking building costs will be added to your total bill.

- If hair padding or extensions are required for your desired look a hire fee of $25 will be applied for these items.
- My prices exclude GST.
- A surcharge is applied for starting before 7 am, if an assistant is required, For dates Dec 23-31st, hair booking required is less that 3 people.
- If I am required to travel more than 2.5 hours drive from my salon I will require an overnight accommodation allowance.

TRAVEL COSTS

I require a call out fee of $30. If your preparation location is within a 20KM radius of my salon there will be no travel fee injured.If I am to travel beyond that radias a travel fee will be charged at $1 per km to your location (confirmed prior with confirmation of your address). Google maps will be used for accuracy. Weddings located on Waiheke Island will incur a $250 travel fee and Kawau Island $150 travel fee, this which includes parking at the ferry in Auckland, the cost of the ferry ticket, and travel time. This does not include taxi costs on the island. These costs will be included in your quote.

REFUNDS

No full refunds are given for any completed service or trial, if you are not happy with any service please discuss this with me at the trial so I am able to make any changes necessary.

NO SHOWS

Not showing up to your appointment with no notification results in paying the total amount of the in full.

TRIALS

Bridal trails are compulsory and done in my salon in Warkworth. Trials can be arranged in a Auckland salon location but will require a extra fee. If a trial is not able to be performed due to un foreseen circumstances a non-trial surcharge of $50 will be applied to allow for extra time spent via emails and on the day.

CANCELLATION POLICY

To make a cancellation please email me at robyn@inspiredhair.co.nz, if the cancellation is less than 2 days before the booking then notification must be by phone, call me on 021931810.

Cancellations made 3 months or more before your wedding will be refunded 100% of your booking fee. Cancellations made less than 4 months out will forfeit the $150 booking fee and any cancellations made 2 months or less before will agree to pay 100% of the quoted amount. I will have turned away other potential bookings and loss of work needs to be covered.

RIGHTS RESERVED

I, Robyn Munro reserve the right to cancel any booking and will provide email notification of doing so, if a booking is in breach of these terms and conditions.